

SAN MARCOS PARKS AND REC PAYMENT, CREDIT & REFUND POLICY

We understand plans change! These policies help us keep programs affordable and fair for everyone.



PAYMENT BASICS

- Full payment due at registration
- Returned/cancelled checks: \$25 fee
- Credits expire June 30 each year

 Email all refund/credit requests to: park-sandrec@san-marcos.net



GOOD TO KNOW

- **CITY CANCELLATIONS** Full refund, no fees
- **WEATHER POLICY** Park/field rentals only refundable when rain is 50%+ likely within 2 business days
- **QUESTIONS?** Reach out early!
We're here to help!



PROGRAMS WITH REFUNDS/CREDITS

• RECREATION CLASSES

Refund: Up to 3 business days before start (\$10 fee)
Credit: Before 2nd class begins (prorated)

• CAMPS

Refund: Until 5:30 pm Monday before camp week (\$25 fee)
Credit: Until 5:30 pm Monday before camp week

• PRESCHOOL & REC CLUB

Refund: Anytime, prorated monthly (\$25 fee)
Credit: Anytime, prorated monthly

• INDOOR FACILITY RENTALS

Refund: 90+ days notice
(50% refund + \$25 fee, 20% reservation fee is non refundable)

• PARK & FIELD RENTALS

Refund: When rain is 50%+ likely within 2 business days
Credit: 15+ days notice

NON-REFUNDABLE ITEMS

TICKETS • PASSES • LEAGUES • VENDOR FEES • DROP-INS • MATERIAL FEES • ONE-DAY PROGRAMS