

SAN MARCOS PARKS AND REC **PAYMENT, CREDIT & REFUND POLICY**

We understand plans change! These policies help us keep programs affordable and fair for everyone.



PAYMENT BASICS

- Full payment due at registration
- Returned/cancelled checks: \$25 fee
- Credits expire June 30 each year

✉ Email all refund/credit requests to: park-sandrec@san-marcos.net



GOOD TO KNOW

- **CITY CANCELLATIONS** Full refund, no fees
- **WEATHER POLICY** Park/field rentals only refundable when rain is 50%+ likely within 2 business days
- **QUESTIONS?** Reach out early! We're here to help!



PROGRAMS WITH REFUNDS/CREDITS

• **RECREATION CLASSES**

Refund: Up to 3 business days before start (\$10 fee)

Credit: Before 2nd class begins (prorated)

• **CAMPS**

Refund: Until 5:30 pm Monday before camp week (\$25 fee)

Credit: Until 5:30 pm Monday before camp week

• **PRESCHOOL & REC CLUB**

Refund: Anytime, prorated monthly (\$25 fee)

Credit: Anytime, prorated monthly

• **INDOOR FACILITY RENTALS**

Refund: 90+ days notice
(50% refund + \$25 fee, 20% reservation fee is non refundable)

• **PARK & FIELD RENTALS**

Refund: When rain is 50%+ likely within 2 business days
Credit: 15+ days notice

NON-REFUNDABLE ITEMS

TICKETS • PASSES • LEAGUES • VENDOR FEES • DROP-INS • MATERIAL FEES • ONE-DAY PROGRAMS